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MedQuist Releases Next-Generation Performance, Benchmarking and Analytics Portal Technology for Clinical Documentation

Franklin, TN, August, 25, 2011 – MedQuist Holdings Inc. (NASDAQ: MEDH), a leading provider of integrated clinical documentation solutions for the U.S. healthcare system, announced general availability of its DocQlytics™ portal. DocQlytics is designed to streamline management reporting and provide custom performance, transparency and continuous process-improvement analytics for clinical documentation management.

Designed as a flexible, “self-service” reporting dashboard, DocQlytics provides an intuitive display of key metrics, based on customized views and capabilities, for drill-down reporting on specific activity details. Critical metadata captured from the DocQment EP™ (DEP) workflow platform, combined with robust query capabilities, gives users powerful benchmarking and continuous quality improvement (CQI) capabilities. Features include a role-based personalized dashboard, automated delivery of reports sent to an e-mail address or to the portal’s inbox, report customization and the availability of reports in multiple formats.

“DocQlytics provides HIM Directors, like me, more opportunities to work with data, in a number of ways, for reporting and performance monitoring,” said Cindy Phelps, Director of HIM and Transcription Services for Carilion Clinic. “I now have an easy way to access, control and customize reports that contain key metrics, enabling me to monitor and make procedural changes that improve patient care and increase physician satisfaction.”

With DocQlytics, healthcare organizations can realize many clinical and administrative benefits. In the clinical setting, patient safety is enhanced through rapid identification of medical document quality improvement and through delivery of accurate documentation to physicians at the point of care. Administratively, benefits include reduced costs, secured patient information, CQI and streamlined documentation for regulatory compliance audits.

The reporting portal can be used by a company’s broad range of customers. The customers include healthcare organizations such as hospitals, clinics and third-party medical transcription service organizations (MTSOs) using DEP.

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“Using the report editor, I have been able to access and manage data in creative new ways, experiencing immediate results,” said Jeff Tindall, Director of Software Development for Superior Global Solutions, Inc. “The functionality has helped me create and schedule a number of new reports for our management team that has reduced manual processing of repetitive data mining tasks. It only takes a matter of minutes to produce customized views of data, as I have recently experienced.”

According to MedQuist Chairman and CEO Vern Davenport, DocQlytics was developed to accelerate and streamline the reporting process while offering dashboard technology for real-time views of performance. “Transparent performance reporting is an essential element of our solutions,” Davenport said. “Our goal is to provide our spectrum of customers with tools that help them drive efficiency, lower costs and improve the quality and output of clinical information.”

Phelps added, “The customizable reporting tool allows me to decrease the number of reports being run to obtain month-end statistics. With the report scheduling feature, I can also decrease the time necessary to run reports, having them ready for me based on my schedule.”

About MedQuist

MedQuist is a leading provider of medical transcription services and a leader in technology-enabled clinical documentation workflow. MedQuist's enterprise solutions – including mobile voice capture devices, speech recognition, Web-based workflow platforms and a global network of medical editors – help healthcare facilities improve patient care, increase physician satisfaction, and lower operational costs. For more information, please visit www.medquist.com.

"Safe Harbor" Statement under the U.S. Private Securities Litigation Reform Act of 1995: Statements in this press release regarding MedQuist's business that are not historical facts are "forward-looking statements" that involve risks and uncertainties. Actual outcomes and results may differ materially from what is expressed or forecasted in forward-looking statements. As a result, forward-looking statements speak only as of the date they were made, and the Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.

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