



Corporate Headquarters  
9009 Carothers Parkway, Suite C-2  
Franklin, Tennessee 37067

FOR IMMEDIATE RELEASE  
For more information, call:  
Thomas Mitchell  
Director of Marketing  
615-798-6630  
[tmitchell@medquist.com](mailto:tmitchell@medquist.com)

## **MedQuist Chosen by Los Angeles County Department of Health Services to Provide Clinical Documentation Services**

***Solutions Include Speech Recognition Technology, Analytics, Reporting Services for HIM and Radiology***

**Franklin, TN, September 20, 2011** – MedQuist Holdings Inc. (NASDAQ: MEDH), a leading provider of integrated clinical documentation solutions for the U.S. healthcare system, announced that Los Angeles County Department of Health Services has chosen the company to provide clinical speech technology and documentation services across its health system and SpeechQ front-end speech recognition technology for its radiology practices.

By standardizing on MedQuist services and technology to capture the detailed story for its patient population, Los Angeles County Department of Health Services will have actionable, meaningful clinical documentation, experience cost reductions and realize clinical documentation improvement, which will help them with their move from ICD-9 to ICD-10. Front-end speech recognition capabilities for radiology will provide technology enhancements with accuracy gains in speech understanding, in addition to cost savings afforded by a standardized solution for radiology transcription technology and services.

"The MedQuist solution greatly enhances the efficiency of our clinical operations by harnessing the latest in technology," said LAC+USC Medical Center Diagnostic Services Administrator Daniel Amaya. "We look forward to our continued partnership and to meeting our performance and cost objectives."

Los Angeles County Department of Health Services facilities included in this relationship are:

- Harbor UCLA Medical Center
- High Desert Health System
- LAC+USC Health Care Network
- Martin Luther King, Jr. Multi-Service Ambulatory Care Center
- Olive View-UCLA Medical Center
- Rancho Los Amigos National Rehabilitation Center

-MORE-

Clinical documentation services are performed utilizing the company's DocQment Enterprise Platform (EP) through digital voice capture, automated speech recognition and transcription and editing tools. DocQment EP™ facilitates workflow efficiencies and high-quality clinical information captured from the physician narrative. DocQlytics, an intuitive reporting dashboard streamlines and accelerates performance reporting on clinical documentation and provides continuous process improvement analytics. SpeechQ for Radiology offers real-time interactive speech for dictation, review and electronic signature of reports, interfaces with radiology information systems (RIS) or picture archiving and communication systems (PACS) systems.

"The Los Angeles County Department of Health Services provides valuable healthcare services to the communities in which it operates, and our partnership will help them achieve even greater success for their patients," said Vern Davenport, Chairman and CEO of MedQuist Holdings. "Deep value will be derived from the rich content delivered through the clinical documentation process we deliver. By capturing such detailed clinical information in the care cycle, greater collaboration in the healthcare continuum will be achieved among stakeholders and deeper insight into each patient's complete story will enhance delivery of care."

#### **About Los Angeles County Department of Health Services**

The Department of Health Services (DHS) provides acute and rehabilitative patient care, trains physicians and other health care clinicians, and conducts patient care-related research. DHS operates four hospitals, including some of the nation's premiere academic medical centers through its affiliations with the University of Southern California and the University of California, Los Angeles. In addition, DHS operates two multiservice ambulatory care centers, six comprehensive health centers, and multiple primary care health centers throughout Los Angeles County, many in partnership with private, community-based providers.

#### **About MedQuist**

MedQuist is a leading provider of clinical narrative capture services, delivering Speech Understanding technology from M\*Modal and clinical documentation workflow. MedQuist's enterprise solutions – including mobile voice capture devices, speech recognition, Web-based workflow platforms and global network of medical editors – help healthcare facilities facilitate adoption of electronic health records (EHR), improve patient care, increase physician satisfaction and lower operational costs. For more information, please visit [www.medquist.com](http://www.medquist.com).

*"Safe Harbor" Statement under the U.S. Private Securities Litigation Reform Act of 1995: Statements in this press release regarding MedQuist's business that are not historical facts are "forward-looking statements" that involve risks and uncertainties. Actual outcomes and results may differ materially from what is expressed or forecasted in forward-looking statements. As a result, forward-looking statements speak only as of the date they were made, and the Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.*