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## MedQuist and AAMT Team Up to Help Improve Dictation

*Mount Laurel, NJ, March 22, 2007* — Clinical documentation and health records play a vital role in every aspect of healthcare delivery and decision making, no matter what the setting. Incomplete or inaccurate documentation can lead to patient care errors and the potential for sentinel events. On the other hand, high quality dictation can decrease report turnaround time, helping to ensure timely delivery of care as well as accelerating reimbursement. Not only is patient care affected, but prolonged problematic dictation can consume significantly more time and labor, thereby increasing overall documentation costs.

To help address these issues, MedQuist Inc. (Pink Sheets: MEDQ) has teamed up with the American Association for Medical Transcription (AAMT) to create the ***Dictation Best Practices Toolkit***. The kit is designed to assist facilities with the adoption and implementation of policies and training practices that will promote high quality dictation and ensure the best documentation outcomes. Contents include:

- *Dictation Best Practices: A Guide for Physicians*, a self-running audiovisual presentation;
- PowerPoint presentation with handouts for a live seminar;
- Rationale for promoting better dictation practices;
- *Dictation 101* (recommendations for instructing dictators in good dictation habits); and
- Visual aids such as "Q" Cards (quick reference information), a tip sheet, and a Documentation Workflow poster.

"MedQuist is pleased to sponsor such a critical initiative in the marketplace. Working together to improve the dictation process helps all of us – the physician dictator, the transcribers, HIM professionals, other healthcare professionals, and most importantly, the patient," says Scott Bennett, MedQuist senior vice president of Sales and Marketing. "Each party depends on the accuracy and timeliness of the clinical record to ensure high quality patient care."

"Addressing the integrity of health data capture must begin with a commitment to improving the documentation process from start to finish, including the impact that poor dictation has on documentation outcomes," states Peter Preziosi, PhD, CAE, executive director of AAMT. "Our association is proud to partner with MedQuist on improving dictation practices that will help to drive data integrity standards in the industry."

*More*

Poor dictation can be caused by issues such as medical word misuse and incorrect language, as well as the effects of speed, accent, articulation, style, volume, background noise, and poor equipment.

To obtain a copy of the *Dictation Best Practices Tool Kit*, go to [www.medquist.com/best\\_practices](http://www.medquist.com/best_practices), contact a local MedQuist representative, or dial 1-800-233-3030. Information is also available on the AAMT Web site at [www.aamt.org/scriptcontent/DBP.cfm](http://www.aamt.org/scriptcontent/DBP.cfm).

*MedQuist, a member of the Philips Group of Companies, is a leading provider of clinical documentation workflow solutions in support of the electronic health record. MedQuist provides electronic medical transcription, health information and document management products and services, including digital dictation, speech recognition, Web-based transcription, electronic signature, medical coding, mobile dictation devices, and outsourcing services.*

*"Safe Harbor" Statement under the U.S. Private Securities Litigation Reform Act of 1995: Statements in this press release regarding MedQuist's business which are not historical facts are "forward-looking statements" that involve risks and uncertainties. Such risks and uncertainties, which could cause actual results to differ from those contained in forward-looking statements include, but are not limited to: (1) our ability to recruit and retain qualified transcriptionists and other employees; (2) the impact of new services or products on the demand for our existing services; (3) our current dependence on medical transcription for substantially all of our business; (4) our ability to expand our customer base; (5) changes in law, including, without limitation, the impact the Health Insurance Portability and Accountability Act (HIPAA) will have on our business; (6) infringement on the proprietary rights of others; (7) risks inherent in diversifying into other businesses; (8) any continuation of pricing pressures and declining billing rates; (9) difficulties relating to the implementation of management changes throughout the Company; (10) the outcome of pending and future legal and regulatory proceedings and investigations; and (11) any direct or indirect impact of the matters disclosed in the Form 8-K filed by the Company on March 19, 2007. Actual outcomes and results may differ materially from what is expressed or forecasted in forward-looking statements. As a result, forward-looking statements speak only as of the date they were made, and the Company undertakes no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise.*

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