



SPEECH RECOGNITION SOLUTIONS

TRANSCRIPTION & EDITING SERVICES

WORKFLOW & ANALYTICS SYSTEMS

COMPUTER ASSISTED CODING & DATA SERVICES



CAPTURE



MANAGE



ANALYZE



DISTRIBUTE

Customer-specific reporting to monitor and manage meaningful metrics and data on clinical documentation.

The MedQuist Performance Monitor (MPM) reporting tool is a value-added benefit for customers that outsource their transcription work to MedQuist and the DocQment Enterprise Platform® (DEP). The MPM reporting tool provides your facility with detailed and summary reports and graphs, to monitor and optimize your clinical reporting process. MedQuist assigned Customer Care Managers review the MPM reports with customers on a regular basis and offer best practices information and tools to help maximize document quality and increase compliance with TAT commitments for optimal patient care.

Key Features

- Monthly reporting tool that provides meaningful data including Turnaround Time compliance, worktype and dictator statistics, performance trends, and quality indicators.
- Metrics can be used to track and manage clinical reporting performance, provide summary reports to management and obtain data required by The Joint Commission.
- Meets Joint Commission HIM requirement demonstrating control over outsource contracts.
- Can be used as Executive Dashboard for HIM reporting.
- Demonstrates Continuous Quality Improvement (CQI) with drill-down capability for process improvement.

Key Areas Tracked:

- Turnaround time compliance--overall TAT by volume, worktype, STATs and by dictator
- Documentation deficiencies
- Number of STAT reports
- Number of reports requiring demographic changes

Data is displayed in both graph and chart formats for easy interpretation, including:

- Physician performance and compliance
- Service Performance--TAT, input compliance, "blanks" reporting ratio
- TAT distribution
- Demographic changes and detail
- Blanks delivered and detail
- Tangible, measureable, quantifiable data



Enterprise Clinical Documentation Solutions

