

Need Coding Services?

Are you struggling to keep up with your coding demands?

MedQuist understands that as coding volumes increase, the coder shortage worsens and more audits are done each year that managing coding operations can be time consuming and stressful. Add to that a variety of redundant and time consuming steps and the time between a patient's visit and cash collection seems more challenging each year.

We're here to help.

The MedQuist team of credentialed, experienced coders solves your coding staffing needs. We're there whenever you need us, wherever you need us.

- Want dedicated coders on-site – just tell us how many and for how long;
- Prefer one or more coders working remotely to save travel expenses – we can do that;
- Need overflow or backlog assistance from time to time – we're there for you; or
- Have a need for an experienced coder to help train a new coder or provide consulting or internal audit services – happy to help with that, too.

Added benefits:

- CodeRunner technology has been proven to increase coder productivity for your coders, MedQuist coders or both;
- We can access your records via a secure VPN connection;
- If utilizing CodeRunner technology our interface group can help establish connectivity between your other IT systems to automatically pass data and back and forth; and
- All our coders pass the MedQuist stringent hiring process.

Bottom line.

MedQuist can provide experienced coders with our CodeRunner technology or provide coders to work with your internal systems. Either will help you to reduce cost and time from your coding process.

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CodeRunner™ Technology

Want to improve coding efficiency AND lower costs?

Concerned that your coding staff is not as efficient as they could be? Or, that you may be able to better manage the coding process? Do you have the ability to check a computer dashboard and management system in real-time to manage your coding staff? Do you have reports to understand your coders' productivity and identify possible bottlenecks?

The right amount of technology in the right place can make all the difference.

CodeRunner can help you reduce or eliminate redundant processes, improve existing personnel productivity and provide the management tools you need to optimize workflow. Features include:

- The ability to aggregate and display patient encounter information in one view from a variety of formats including scanned images, transcribed or speech recognized text, and interfaced from other IT solutions;
- Remote coding solution that supports coders working from their home or other locations;
- Access to CodeRunner via a secure internet connection which allows coders and managers to work virtually anywhere, anytime; and
- Developed using Microsoft.Net web technology which prevents the remote computer from saving any sensitive patient and clinical data, enhancing security.

Our customers tell us that CodeRunner benefits are:

- Data from a variety of sources are combined and presented to coders in an easy to read and understand format, which increases coders' productivity;
- Allows easy management of coders working from home or for outsourced coding services;
- Offering a work-from-home option helps with coder retention and recruiting;
- Increased data security because of the built-in safeguards; and
- Limited up-front costs and need for valuable IT resources means you are up and running quickly with little or no capital investment.

Bottom Line.

Healthcare facilities using CodeRunner realize coder productivity and increase job satisfaction which translates into faster, more accurate coding, improved employee retention and recruitment, and reduced discharged-not-final-billed accounts.

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