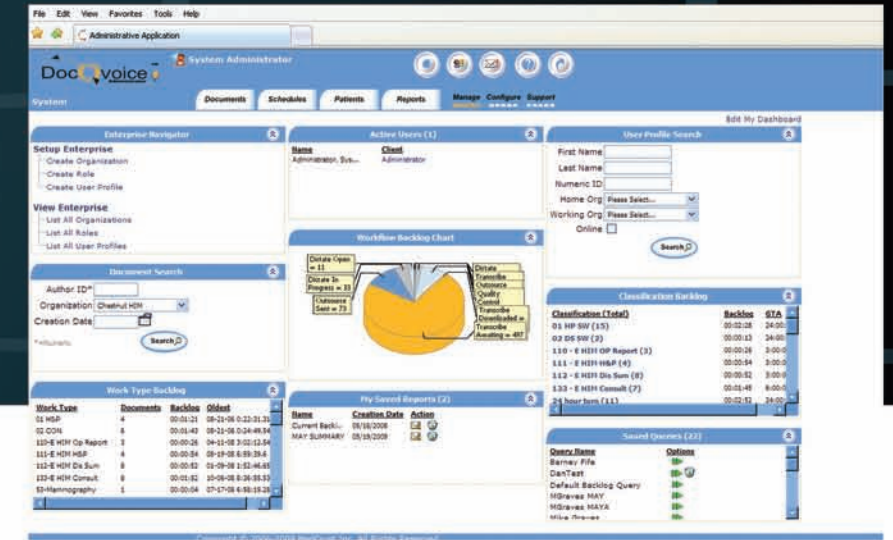




DocQvoice™

Web-enabled Dictation Management System

The DocQvoice Dashboard provides an instant view into the status of the system. It may be customized per user and with vendor portals to manage multiple outsource providers.



FEATURES/BENEFITS

- Scalable from single department to multi-facility enterprise to handle your growing needs.
- Distributed voice capture provides redundancy in event of infrastructure outages, as well as telephony cost savings when an enterprise spans calling areas.
- Open architecture with industry-standard hardware, operating system and database software.
- Supports standard telephone dictation and PC-workstation based voice capture, with the ability to integrate with EMR, PACS, RIS, and other health information systems.
- Works with MedQuist EX and EXT digital dictate stations, as well as Dictaphone Connexions® station.
- Central management of users, documents, work routing rules and reports; optimizes turnaround times and eliminates need for costly management consoles.
- Allows set up of virtually unlimited number of work pools to give administrators maximum flexibility in transcription resource management and in responding to workflow changes.
- Multi-level user role and privilege assignments, along with sophisticated password management and 128-bit HTTPS encryption while data is at rest and in transit, provide the security and confidentiality of information you require.
- Smaller systems pre-configured by MedQuist to speed implementation and reduce your cost.
- Bi-directional HL7 interfaces with ADT and other host information systems to bring key patient data to the dictation header to reduce unproductive data look-ups and ensure accuracy.
- Remote and onsite service capabilities speed resolution of any issues and minimize downtime. Smart workstation software updates eliminate manual support for remote users.
- Provides comfortable upgrade path to MedQuist hosted transcription platform and speech recognition.
- Audit Trails presented at document, user, or activity performed level with fully searchable information.

DocQvoice is a scalable, Web-enabled dictation management system designed to handle the needs of smaller facilities up to larger enterprises. By providing single-point administration, DocQvoice eliminates the need to acquire multiple units to accommodate multiple facilities or departments – a common issue with legacy systems. It also streamlines document workflow and improves efficiencies by allowing transcription resources to be allocated across organizations.

An integral part of MedQuist's DocQment Enterprise Platform® (DEP) solution, DocQvoice offers your organization a comfortable path to take advantage of a highly robust transcription system, speech recognition productivity gains, and other advanced solutions available on a Web-based platform.

DocQvoice Configurations

DocQvoice Standard

- Ideal for a department or single small facility.
- Up to 8 concurrent transcriptionists.
- Up to 24 concurrent dictation users.
- Dictation users may be in any supported combination of standard telephone, EXT Stations, and DocQvoice workstations. Some configurations require voice cards or port software.
- Pre-configured by MedQuist before shipping with appropriate hardware, software, and licenses, as well as basic administrative software setup.
- Tower server with optional kit to convert to rack-mount.

DocQvoice

- Designed for larger facilities.
- Can scale to support thousands of concurrent dictation users and transcriptionists.
- Integrates with DEP for use with outsourced or in-house transcription.

DocQvoice Enterprise

- This version is deployed in conjunction with DocQment Enterprise Platform.
- Resides locally at customer site and transfers voice files to the MedQuist data center for workflow completion.

DocQvoice™

Find out how MedQuist can lower operational costs, improve revenue cycle management, and promote EHR adoption with ...

- Speech Recognition Solutions
- Transcription & Editing Services
- Workflow & Analytics Systems
- Computer-Assisted Coding and Data Services

Web-enabled Dictation
Management System



CAPTURE



MANAGE



ANALYZE



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