



## Customer Testimonial

Dr. David Hirschorn  
Staten Island University Hospital

### SpeechQ for Radiology™

“ Today, SpeechQ for Radiology is used by all 25 attending radiologists at SIUH, as well as by the radiology residents. We now dictate our reports and instantly review the speech recognized text on our computer screens. This allows for immediate editing and electronic signature while the patient's image is still displayed...No more waiting, backlogs, handwriting or faxing.

Before SpeechQ for Radiology was implemented, I would dictate a report, then would have to wait for a transcriptionist to type and return it to me before I could review and authenticate it. This process caused some reporting delays and was a source of frustration for me, the referring physicians and our patients. Occasionally, I would have to look up the image to verify the accuracy of the report – which slowed my workflow even further.

As both a practicing radiologist and the hospital's director of radiology informatics at Staten Island University Hospital (SIUH), I was certain that there was a better way to create medical reports. After evaluating several solutions, the logical answer was to implement speech recognition. As a very satisfied MedQuist customer, it was natural to look to MedQuist for a solution. I was immediately impressed with the SpeechQ for Radiology™ ease of use, workflow flexibility, features and accuracy.

Today, SpeechQ for Radiology is used by all 25 attending radiologists at SIUH, as well as by the radiology residents. We now dictate our reports and instantly review the speech recognized text on our computer screens. This allows for immediate editing and electronic signature while the patient's image is still displayed. Occasionally, a radiologist prefers the support of a medical editor and SpeechQ for Radiology fully supports this option as well. Once signed, the report is immediately sent to the RIS and PACS, and distributed electronically within seconds. No more waiting, backlogs, handwriting or faxing.

The biggest impact has been felt within the emergency department (ED). As soon as I electronically sign a report for an ED patient, the final report is sent to the ED physician. Having a typed, legible and final report within minutes after the exam is completed is a great advantage for ED physicians. It allows them to quickly and appropriately treat their patient.

I have taken full advantage of the Auto-Text feature. This enables me to use personal and departmental macros and structured templates with fill-in fields to streamline my dictation process. Smart Fields also automatically populate pre-defined locations with my report with data received from the RIS and PACS.

Shortly after we implemented SpeechQ for Radiology, our reporting turnaround time was significantly reduced. And instead of the 7 FTE transcriptionists originally dedicated to the radiology department, only one part-time and two full-time medical editors are now needed.

For more information on the many features and benefits of SpeechQ for Radiology or MedQuist's comprehensive range of technology and service solutions, designed to meet your electronic healthcare documentation needs, please call 1-800-233-0303 or visit us online at [medquist.com](http://medquist.com).

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